



## **QUALITY POLICY**

Baku Shipyard LLC (BSY) recognizes consistent Customer Satisfaction is of primary importance to its success and to that end, our Quality Policy is:

### **Quality Policy**

BSY is committed to excel as a world class Shipyard in the Caspian Region focusing on customer satisfaction by providing quality "Offshore & Marine Products and Services" on time and budget, meeting agreed customer's expectations.

Services include Design, Development, Construction, Testing & Commissioning, Conversion, upgrade and Repair of Ships and Mobile or Stationary offshore units and other specialized vessels, including fabrication of Marine/offshore steel structures.

### **We are committed to**

- To work in accordance with the requirements of ISO 9001:2015 standard.
- To continually improve the effectiveness and efficiency of our Quality Management System.
- To comply with all applicable legal, Statutory, Regulatory and other requirements.
- To strive to Organizational excellence and continual improvement.
- To achieve customer satisfaction before and after completion of project.
- To communicate this Quality Policy to all employees for understanding and compliance as well as make this policy available to relevant interested parties.

This Quality Policy and associated objectives shall be reviewed at least once a year for continuing suitability as part of the Management review process.

A handwritten signature in blue ink, appearing to read "K C LAM", is written over a horizontal line.

**K C LAM**  
**General Manager**